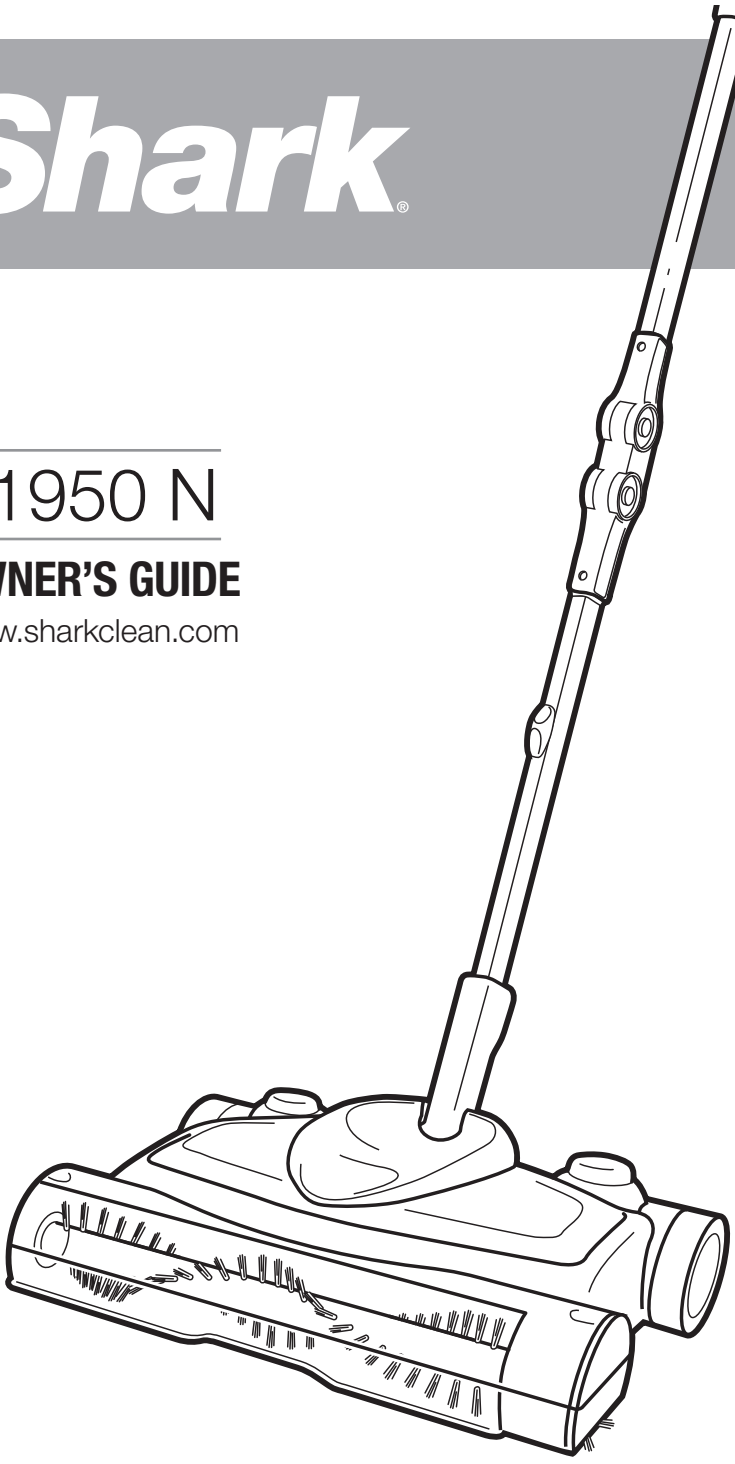
Shark®

V1950 N

OWNER'S GUIDE

www.sharkclean.com



IMPORTANT SAFETY INSTRUCTIONS

For Household Use Only

READ ALL INSTRUCTIONS BEFORE USING YOUR SHARK® CORDLESS FLOOR AND CARPET CLEANER.

WHEN USING YOUR SHARK CORDLESS FLOOR AND CARPET CLEANER, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE OBSERVED, INCLUDING THE FOLLOWING:

1. Read and follow all label, operational and marking instructions.
2. Use **ONLY** as described in this manual. Use only manufacturer's recommended attachments.
3. **DO NOT** allow to be used as a toy. Close attention is necessary when used by or near children.
4. **DO NOT** use for any purpose other than described in this user's guide.
5. **DO NOT** use with damaged cord or plug. Do not use the cordless floor and carpet cleaner if it has been dropped, damaged, left outdoors, or dropped in water. Return it to EURO-PRO Operating LLC for examination, repair or adjustment.
6. **DO NOT** abuse the charger cord. Never carry the charger or base by the cord or yank to disconnect from an outlet; instead grasp the charger and pull to disconnect.
7. Keep the charger cord away from heated surfaces.
8. **DO NOT** use the charger with an extension cord. Plug the charger directly into an electrical outlet. Use charger only in a standard (120V., 60Hz.) electrical outlet.
9. **DO NOT** attempt to use the charger with any other product or attempt to charge this product with another charger. **Use only the charger model KA12D090015023U supplied with this cordless floor and carpet cleaner.**
10. **DO NOT** charge this unit outdoors.
11. **DO NOT** use outdoors or on wet surfaces.
12. **DO NOT** handle plug or appliance with wet hands.
13. Use only on dry, indoor surfaces.
14. **DO NOT** put any object into openings. Do not use with brush roll blocked; keep free of fiber, lint, hair and anything that may prevent the brush roll from working.
15. Keep hair, loose clothing, fingers and all parts of body away from openings and moving parts.
16. **DO NOT** pick up anything that is burning or smoking, such as cigarettes, matches or hot ashes.
17. **DO NOT** use to pick up flammable or combustible liquids such as gasoline or use in areas where they may be present.
18. **DO NOT** attempt to change accessories while the unit is running.
19. **DO NOT** use the cordless floor and carpet cleaner without the dust container in place.
20. Use extra care when cleaning on stairs.
21. Store the cordless floor and carpet cleaner indoors. Store after use to prevent accidents.
22. Leaks from battery cells can occur under extreme conditions. If the liquid, which is 20-35% solution of potassium hydroxide, gets on the skin - wash immediately with soap and water or neutralize with a mild acid such as lemon juice or vinegar. If the liquid gets into the eyes, flush them immediately with clean water for a minimum of 10 minutes and seek medical attention.
23. This product includes rechargeable nickel cadmium batteries. Batteries must be recycled or disposed of properly. Do not incinerate the batteries or expose to high temperatures as they may explode.
24. The cordless floor and carpet cleaner must be disconnected from the power supply when removing the battery.

TO MAXIMIZE THE LIFE OF YOUR NI-CD BATTERIES:

1. Charge for 24 hours before initial use. Failure to do so will reduce the product's battery life significantly.
2. After first use, discharge the unit fully and then recharge for 16 hours.
3. Always remove the charging adapter from the unit after the charging period has completed.
4. **Do not store the unit with the charging adapter attached and plugged in.**
5. For maximum battery life, only recharge the unit when the batteries are close to fully discharged. It is best to fully discharge the batteries at least once a month.
6. **DO NOT** store in areas of high temperature or humidity.
7. After 3 months of non-use, the product should be fully discharged and then recharged to maximize battery power.
8. If the product has never been used or has been stored for an extended period of time without use - it will take several complete charge and discharge cycles to realize the full operational time of your product.
9. Ni-Cd batteries have a long useful life but at some time they will need to be replaced. To purchase replacement batteries, visit www.sharkclean.com.

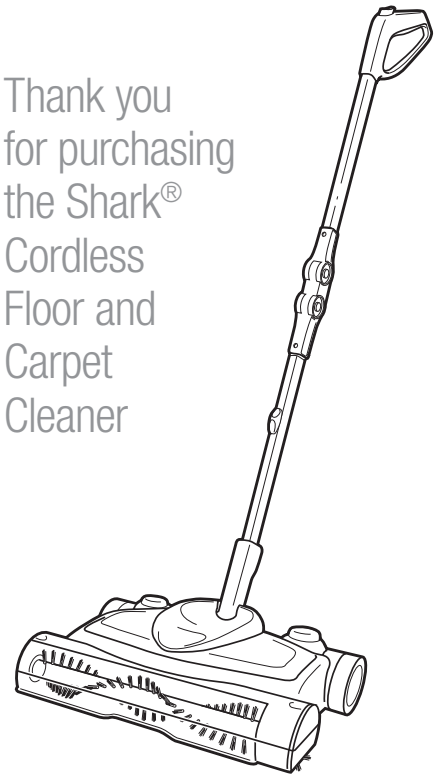
⚠ **NOTE:** The power button must be in the "Off" position in order to charge the unit. If the charging indicator does not light, press the power button once.

SAVE THESE INSTRUCTIONS

CONTENTS

Quick Start	4
Assembly	6
Charging Your Cordless Floor & Carpet Cleaner	7
Using Your Cordless Floor & Carpet Cleaner	7
Emptying the Dust Container	8
Storing Your Cordless Floor & Carpet Cleaner	8
Maintenance	9
Troubleshooting Guide	10
Ordering Replacement Parts	10
Warranty and Registration	11

Thank you for purchasing the Shark® Cordless Floor and Carpet Cleaner



V1950_N_32_ENG_IB_100928.indd 2-3 28/09/10 4:21 PM

IMPORTANT: Before you can start using your new cordless floor and carpet cleaner, charge it for 24 hours.

NOTE: The charging adapter will be shipped inside the packaging.

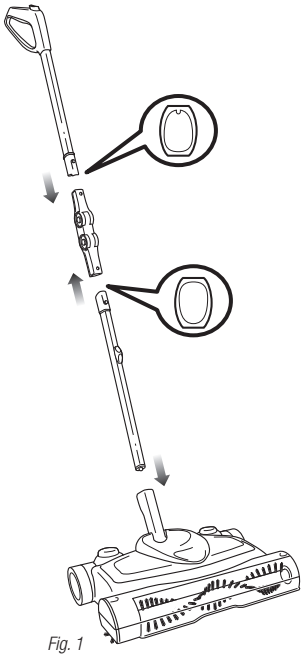


Fig. 1

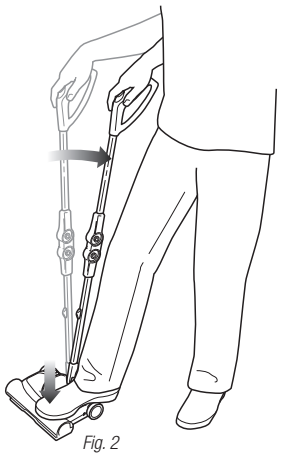


Fig. 2

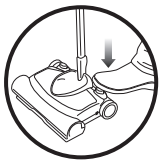


Fig. 3

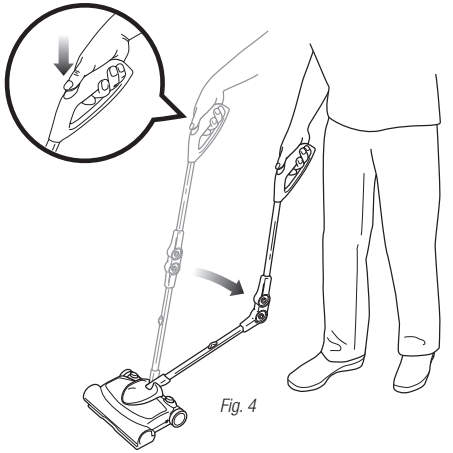


Fig. 4

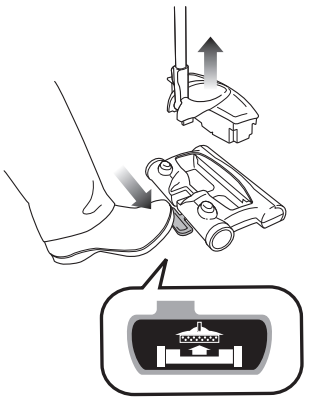


Fig. 5

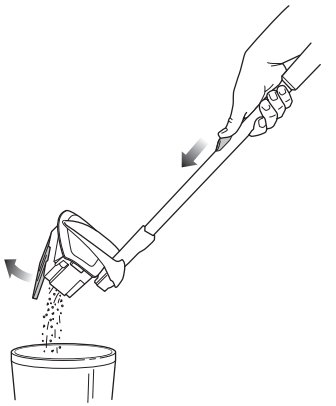


Fig. 6

ASSEMBLE

1 Assemble the upper and lower poles into the elbow joint to form the Shark® Backsaver™ folding handle. Then insert it into the top of the unit. (**Fig. 1**)

CLEAN

2 Pull back on the handle and press lightly on the body of the unit with your foot to engage the steering. (**Fig. 2**)

3 Using your foot, press the power button and push the unit forward over the surface you wish to clean. (**Fig. 3**)

4 Press the speed button on the right with your foot to change the speeds. One light indicates the speed optimized to clean bare floors and two lights indicate the speed optimized to clean carpets and larger debris on bare floors.

5 The Shark® Backsaver™ folding handle makes cleaning under furniture a breeze. Just press the button on the handle with your thumb to engage the Shark® Backsaver™ function. (**Fig. 4**)

EMPTY

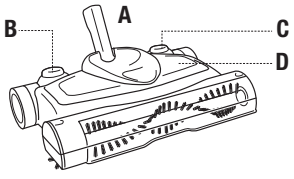
6 When you're finished cleaning, empty the No-Touch dust container. Simply press the dust container release pedal and lift out the dust container. (**Fig. 5**)

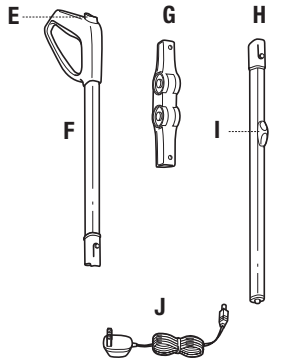
⚠ **NOTE:** Be careful not to accidentally turn the unit on.

7 Over a trash can, empty the dust container by pushing the dust container empty button on the lower portion of the handle. (**Fig. 6**) When it's empty, gently snap the No-Touch dust container back into place.

V1950_N_32_ENG_IB_100928.indd 4-5 28/09/10 4:21 PM

ASSEMBLY





COMPONENTS:

- **A** Main Unit
- **B** Speed Control Button
- **C** Power Button
- **D** Dust Container
- **E** Backsaver™ Release Button
- **F** Upper Pole with Handle
- **G** Shark® Backsaver™ Joint
- **H** Lower Pole
- **I** Dust Container Empty Button
- **J** Charging Adapter

Model Number: V1950 N 32

Voltage: 7.2 V

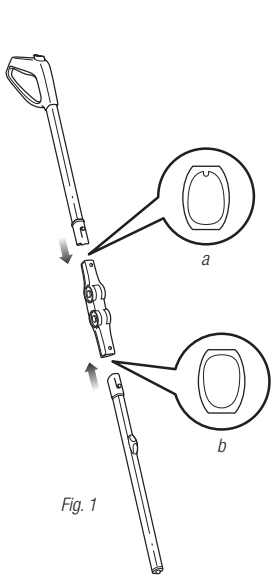


Fig. 1

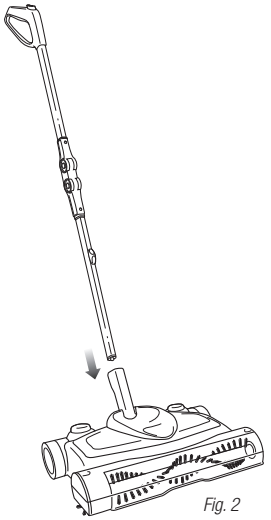


Fig. 2

ASSEMBLY OF YOUR FLOOR AND CARPET CLEANER:

⚠ **NOTE:** The charging adapter will be shipped inside the foam packaging.

1 Slide the upper pole (the tube with the handle) into the end of the Shark® Backsaver™ joint that has a small notch in it (**a**). Then slide the lower pole into the other end of the joint (**b**). Push it in until it clicks into place. (**Fig. 1**)

2 Insert the Shark® Backsaver™ folding handle you just assembled into the top of the unit. You should hear the locking tab click into place. (**Fig. 2**)

⚠ **IMPORTANT:** You must charge the batteries for 24 hours before using the unit for the first time. See page 7 for instructions on charging your unit.

CHARGING YOUR CORDLESS FLOOR AND CARPET CLEANER

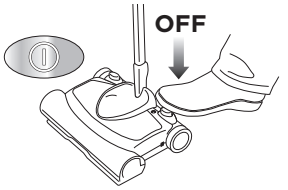


Fig. 3

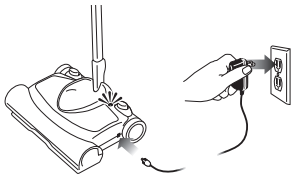


Fig. 4

⚠ **NOTE:** Charge the batteries for 24 hours before first use.

1 Always make sure that the unit is turned off. (**Fig. 3**)

2 Insert the charger plug into the hole on the side of the unit. Plug the charger into a wall outlet. The light next to the power button will illuminate when the unit is charging. If the unit is plugged in and the light is not illuminated, press the power button once. The light should now be illuminated indicating that the unit is charging. (**Fig. 4**)

3 After first use, recharge for 16 hours. Your cordless floor and carpet cleaner is powered by Ni-Cd batteries that need this time to build up their charge.

4 Always remove the charging adapter from the unit after the charging period has completed. **Storing the unit with the adapter attached and plugged in will reduce the battery life.**

⚠ **IMPORTANT:** Although many adaptors look similar, it's important to use only the adaptor that came with the unit (KA12D090015023U).

To maintain peak performance of your cordless floor and carpet cleaner, let the battery run down completely at least once a month and then recharge it.

USING YOUR CORDLESS FLOOR AND CARPET CLEANER

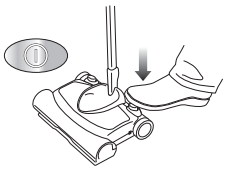


Fig. 5

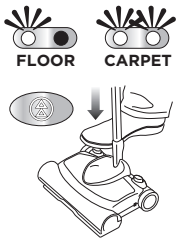


Fig. 6

If the brush roll stops moving, it's probably due to the anti-jam feature. This feature protects the motor from becoming overheated. If the brush becomes overloaded, it will stop turning and both speed indicator lights will stay on. Turn off your unit by pressing the power button once. See page 9 for instructions on removing or cleaning the brush roll. Wait for 10 seconds to let your unit cool down. Now press the power button again and you're ready to resume cleaning!

1 Press the power button to start the unit. The lights on the unit will illuminate. When finished cleaning, press the power button again to turn the unit off. (**Fig. 5**)

2 You can adjust the speed of the brush roll to suit the floors that you are cleaning. Press the button on the right (opposite the power button) to switch between speeds. One light indicates the speed optimized to clean bare floors and two lights indicate the speed optimized to clean carpets and larger debris on bare floors. (**Fig. 6**)

V1950_N_32_ENG_IB_100928.indd 6-7 28/09/10 4:21 PM

USING YOUR CORDLESS FLOOR AND CARPET CLEANER -cont'd

3 To clean under furniture, use the Shark® Backsaver™ folding handle. Press the handle release button and apply a bit of pressure to bend the handle forward. (**Fig. 7**) The Shark® Backsaver™ joint will release from the locked position to reach messes under furniture. (**Fig. 8**)

4 Do not use the unit to pick up liquids or clean wet floors.

5 Do not use the unit on concrete, tar or other rough surfaces.

6 Do not use the unit to pick up pieces of string or fabrics. Do not use the unit to clean tasseled or frayed carpets.

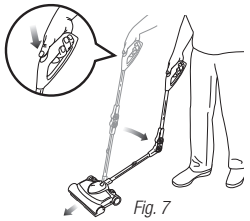


Fig. 7

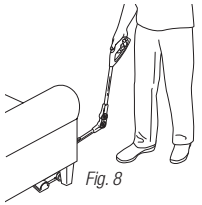


Fig. 8

EMPTYING THE DUST CONTAINER

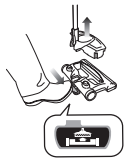


Fig. 9

Fig. 10

Fig. 11

1 To achieve the best performance, empty the dust container after each use. Press the dust container release pedal on the back of the unit to remove the No-Touch dust container. (**Fig. 9**)

2 Hold the dust container over a trash can and press the dust container empty button located on the lower portion of the handle. The trap door will spring open and release the debris into the trash can. (**Fig. 10**)

3 To re-insert the dust container, position it over the unit and press down gently until it snaps into place. (**Fig. 11**)

For easy insertion into the base, tip the dust container slightly forward.

STORING YOUR CORDLESS FLOOR AND CARPET CLEANER

1 Properly storing your unit will keep it ready to go the next time you want to use it. Store the unit in a dry area where it won't be exposed to the elements. For storing in smaller spaces the handle folds in half.

2 First press the Backsaver™ release button to bend the handle 90 degrees, then firmly push down on the handle to fold it completely in half. The folding pivot will audibly click into the bent position. (**Fig. 12**)

⚠ **CAUTION:** Any electronic appliance should not be stored in or exposed to areas of high heat or humidity. Do not store the unit close to stoves, radiators, furnaces or in a bathroom or bathing area.

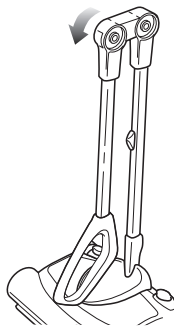


Fig. 12

MAINTENANCE

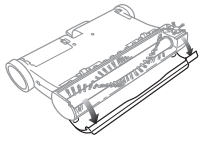


Fig. 13

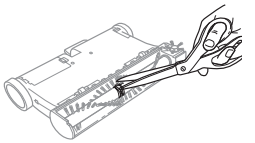


Fig. 14

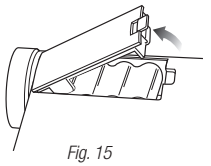


Fig. 15

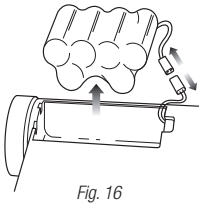


Fig. 16

⚠ **CAUTION:** Do not clean the unit while it is charging.

1 Once a month, wipe down the unit with a dry cloth, including the area under the dust container. Wipe away any hair, fiber or other dirt that may have built up in the chamber and on the rotating brush. Do not use any harsh cleaner or chemicals.

2 Do not immerse the unit in water.

CLEANING THE ROTATING BRUSH

1 Press the dust container release pedal with your foot and remove the dust container from the unit. (**Fig. 9**)

2 Turn the unit upside down. **Be careful not to accidently turn the unit on!**

3 Remove the brush cover by gently forcing it down. (**Fig. 13**)

4 Remove all hair, string or fibers wrapped around the brush bar. Using a pair of scissors, carefully cut anything wound around the brush bar. Avoid damaging or cutting the bristles. (**Fig. 14**)

REMOVING AND REPLACING THE BATTERY

⚠ **NOTE:** If uncertain as to how to remove your battery pack, we suggest you take the unit to a reputable small appliance service technician to have this service performed.

1 Press the dust container release pedal with your foot and remove the dust container from the unit. (**Fig. 9**)

2 Turn the unit upside down. **Be careful not to accidently turn the unit on!**

3 Push in the locking tab and lift off the battery compartment cover. (**Fig. 15**)

4 Carefully lift out the battery pack and disconnect the wire terminals by pulling apart the wire terminal connectors. Remove the battery pack. (**Fig. 16**)

5 Connect the wire terminal from the unit to the wire terminal connector of the new battery pack and replace the battery pack into the unit. Replace the battery compartment cover.

6 Follow the instructions on page 7 to charge your new battery pack. Please call customer service at 1-800-798-7398 if you have any problems removing the battery pack.

⚠ **IMPORTANT** This appliance contains Ni-Cd batteries. The batteries must be recycled or disposed of in accordance with local regulations. Please consult your Yellow Pages or local recycling center for more information.

⚠ **WARNING:** Never use ordinary batteries for replacement as these may leak and cause damage. Use only battery pack **XB1918** for replacement.

Ni-Cd BATTERY MUST BE RECYCLED OR DISPOSED OF PROPERLY

V1950_N_32_ENG_IB_100928.indd 8-9 28/09/10 4:21 PM

TROUBLESHOOTING GUIDE

PROBLEM	POSSIBLE REASONS AND SUGGESTED SOLUTION
The unit will not operate	Batteries need to be recharged. Batteries are dead and need to be replaced. There is no power in the electrical outlet supplying the charging adapter. Try to charge using a different outlet. Ensure the wire terminal connectors on the battery pack are securely attached. Clear any obstruction from the rotating brush. Turn unit off for 10 seconds, and then restart. If your unit still doesn't work, call Customer Service at **1-800-798-7398**.
The unit will not pick up	Empty the dust container. Recharge the battery.
Dust is escaping from the unit	Empty the dust container.
The rotating brush will not pick up	Check for and remove any excessive material on the brush roll or in the bottom of the unit. Empty the dust container.
The unit will not charge	Press the power button once to turn the unit "OFF". There is no power in the outlet supplying the charging adapter. Try to charge using a different outlet. Charging adapter may not be working. Call Customer Service at **1-800-798-7398**. Batteries are dead and need to be replaced.
The dust container will not fit back into the unit	Clear away any build up or blockage of dirt or dust that may have accumulated inside the housing.

ORDERING REPLACEMENT PARTS

REPLACEMENT PARTS

A XB1918 Battery Pack

B 1106FK Brush Bar, Side Brush, Squeegee Kit

To order any of the above replacement parts, go to **www.sharkclean.com** or call **1-800-798-7398**.

WARRANTY & PRODUCT REGISTRATION

EURO-PRO ONE-YEAR (1) LIMITED WARRANTY

EURO-PRO Operating LLC warrants this product to be free from material defects and workmanship for a period of one (1) year from the date of purchase when utilized for normal household use, subject to the following conditions, exclusions and exceptions.

The liability of **EURO-PRO Operating LLC** is limited solely to the cost of the repair or replacement of the unit at our option. This Limited Warranty does not cover normal wear of parts and does not apply to any unit that has been tampered with or used for commercial purposes. This Limited Warranty does not cover damage caused by misuse, abuse, negligent handling or damage due to faulty packaging or mishandling in transit. This Limited Warranty does not cover damage or defects caused by or resulting from damages from shipping or repairs, service or alteration to the product or any of its parts, which have been performed by a repair person not authorized by **EURO-PRO Operating LLC**.

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, you may return the complete appliance and accessories with proof of purchase and date, freight prepaid. For customer service support, call 1-800-798-7398 or visit our website at www.sharkclean.com.

If the appliance is found by **EURO-PRO Operating LLC** to be defective, in **EURO-PRO Operating LLC**'s sole discretion, we will repair or replace it free of charge. Proof of purchase date and a check made payable to **EURO-PRO Operating LLC** in the amount of $7.95 to cover the cost of return shipping and handling must be included.*

Non-durable parts including, without limitation, filters, brushes and electrical parts which normally require replacement are specifically excluded from warranty.

This Limited Warranty is extended to the original purchaser of the unit and excludes all other legal, implied and/or conventional warranties. The responsibility of **EURO-PRO Operating LLC** if any, is limited to the specific obligations expressly assumed by it under the terms of this Limited Warranty. **In no event** is **EURO-PRO Operating LLC** liable for incidental or consequential damages to anyone of any nature whatsoever. Some states do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

***IMPORTANT: Carefully pack item to avoid damage in shipping. Be sure to include proof of purchase date and to attach a tag to item before packing including your name, complete address and phone number with a note giving purchase information, model number and what you believe is the problem with the item. We recommend you insure the package (as damage in shipping is not covered by your warranty). Mark the outside of your package "ATTENTION CUSTOMER SERVICE". We are constantly striving to improve our products, therefore the specifications contained herein are subject to change without notice.**

PRODUCT REGISTRATION

Please visit **www.sharkclean.com** or call **1-800-798-7398** to register your new Shark® product within ten (10) days of purchase. You will be asked to provide the store name, date of purchase and model number along with your name and address.

The registration will enable us to contact you in the unlikely event of a product safety notification. By registering you acknowledge to have read and understood the instructions for use, and warnings set forth in the accompanying instructions.

V1950_N_32_ENG_IB_100928.indd 10-11 28/09/10 4:21 PM

Shark®

Copyright © 2010 Euro-Pro Operating LLC

USA: Newton, MA 02459
CANADA: Ville St-Laurent, QC H4S 1A7

Printed in China

Illustrations may differ with actual product.

V1950.E.100928

www.sharkclean.com
1-800-798-7398